
Unified Dashboard

Animal Quarantine & Certification Services (AQCS)

User Manual

Version 1.08

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1. Getting Started

Welcome to the user manual for the services offered to the trade users under the SWIFT 2.0 (Single Window Interface for Facilitating Trade) project over the Unified dashboard facility. This manual provides a detailed overview of all the features incorporated in the SWIFT (Single Window Interface for Facilitating Trade) project for the users.

2. Brief about user guide

This user manual provides step-by-step illustrations of all the functionalities that are incorporated on the user's dashboard. The manual comes with pictorial representation, which enables users to get a complete grasp on the subject and avail maximal benefit in a very subtle way.

3. Overview

- To address the problem of approaching multiple agencies manually or by accessing their individual websites, SWIFT 2.0 was launched.
- As per the approach finalized for SWIFT 2.0, Unified Dashboard will be incorporated into the existing system to provide actionable information to trade covering all existing process cycles. This document has been drafted to capture the business requirements for Unified Dashboard facility under the initiative of SWIFT 2.0 to take the ease of doing business forward.

4. Abbreviations

Sl. No.	Term/Acronym	Description
1.	ICEGATE	Indian Customs E-Commerce/Electronic Data Interchange (EC/EDI) Gateway
2.	SWIFT	Single Window Interface for Facilitating Trade
3.	AQCS	Animal Quarantine & Certification Services
4.	NOC	No Objection Certificate
5.	LPCO	Licenses, Permits, Certificates, and Others
6.	CBIC	Central Board of Indirect Taxes and Customs
7.	CHA	Customs House Agent also known as Customs Broker
8.	IEC	Importer Exporter Code
9.	ARN	Application Reference Number
10.	PGA	Participating Government Agency
11.	SSO	Single Sign On
12.	IGM	Import General Manifest
13.	GSTN	Goods and Services Tax Network

5. Navigation for Trade Users – Unified Dashboard

The trade user may follow the steps below to access the Unified Dashboard:

- **Step-1:** The trade users can access the ICEGATE dashboard by providing their ICEGATE ID and Password and clicking on the Login button. In such a case, the 'User Type' that needs to be selected shall be 'ICEGATE User'.



- **Step-2:** On successful login, the system will display the dashboard screen as follows:

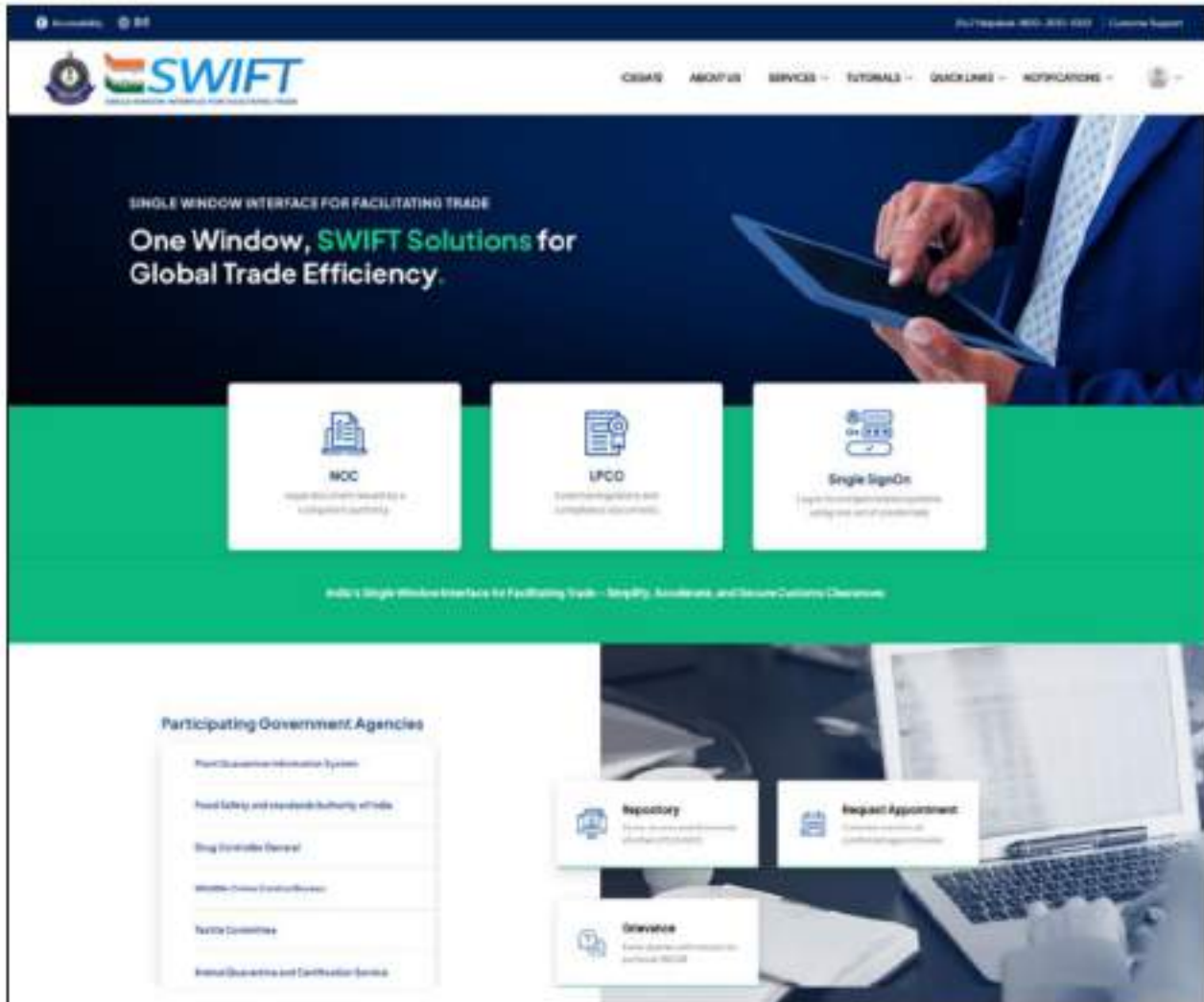


➤ **Step-3:** The user will then click the SWIFT widget:



6. Unified Dashboard - Trade User Screen

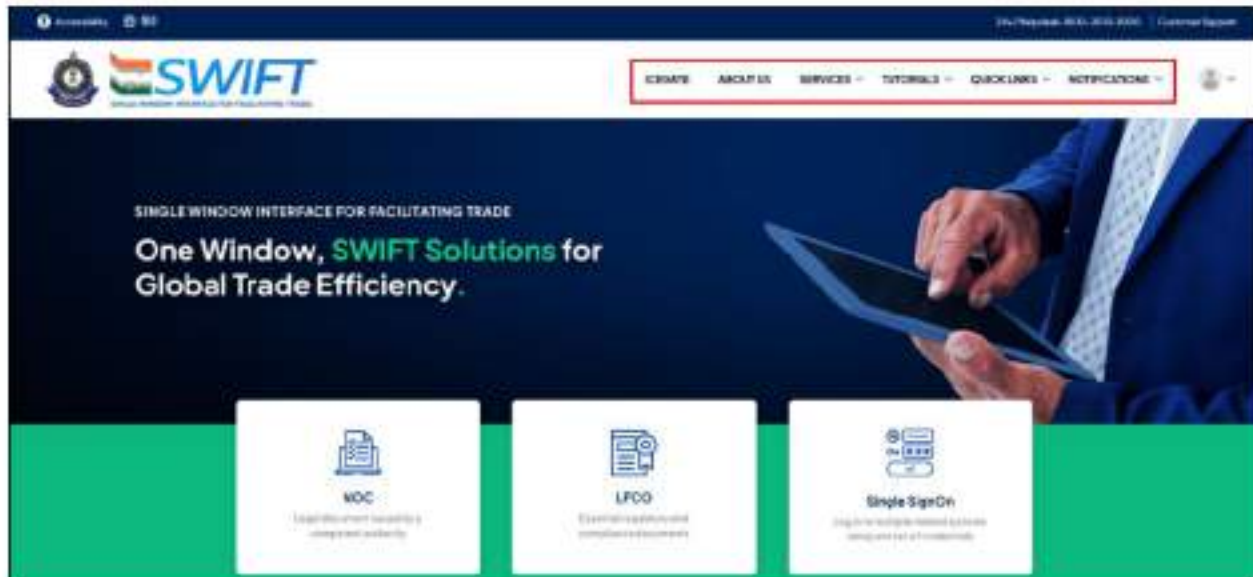
Upon clicking the '**SWIFT**' widget, the system displays the Unified dashboard screen below-



The user manual will discuss all the Unified Dashboard services in detail below.

6.1 Unified Dashboard – Menu

The dashboard has six items on the menu on the top of the page for the users as shown on the screen below:



The six components of the menu bar at the top of the page are:

- I. ICEGATE
- II. About Us
- III. Services
- IV. Tutorials
- V. Quick Links
- VI. Notifications

These are explained below:

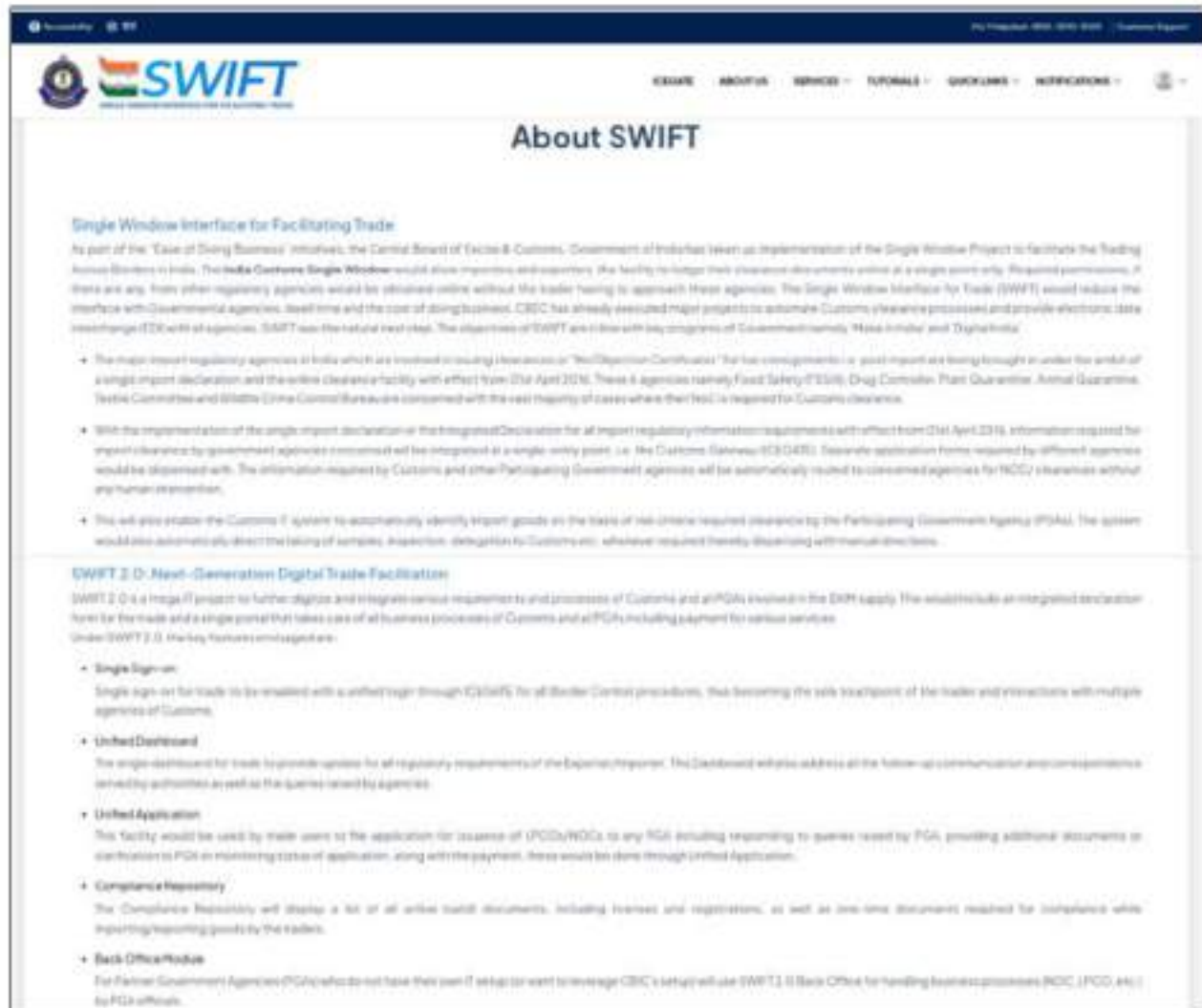
6.1.1 ICEGATE

On clicking ICEGATE, the user is re-directed to the ICEGATE dashboard.



6.1.2 About Us

This section gives all the relevant information about the project SWIFT like the purpose, services being offered to the users, etc. This section helps the users to understand the importance and relevance of the project SWIFT.



The screenshot shows the 'About SWIFT' page on the ICEGATE portal. The page features the SWIFT logo and a navigation bar with links like HOME, ABOUT US, SERVICES, TUTORIALS, QUICKLINKS, and NOTIFICATIONS. The main content area is titled 'About SWIFT' and includes a section 'Single Window Interface for Facilitating Trade'. This section explains that as part of the 'Ease of Doing Business' initiative, the Central Board of Excise & Customs, Government of India, has taken up implementation of the Single Window Project to facilitate the Trading Across Borders in India. It mentions that the India Customs Single Window would allow importers and exporters the facility to lodge their clearance documents online at a single point only. The page also lists several key features and benefits of the project, such as the integration of import regulatory agencies, the use of a single import declaration, and the provision of a single window for all import regulatory information requirements.

Single Window Interface for Facilitating Trade

As part of the 'Ease of Doing Business' initiative, the Central Board of Excise & Customs, Government of India has taken up implementation of the Single Window Project to facilitate the Trading Across Borders in India. The India Customs Single Window would allow importers and exporters the facility to lodge their clearance documents online at a single point only. Required permissions, if there are any, from other regulatory agencies would be obtained online without the trader having to approach these agencies. The Single Window Interface for Trade (SWIFT) would reduce the interface with Governmental agencies, speed time and the cost of doing business. CBEC has already executed major projects to automate Customs clearance processes and provide electronic data interchange (EDI) with agencies. SWIFT was the natural next step. The objectives of SWIFT are in line with key programs of Government namely 'Make in India' and 'Digital India'.

- The major import regulatory agencies of India which are involved in issuing Licences or 'No Objection Certificates' for the consignments or goods import are being brought in under the ambit of a single import declaration and the online clearance facility with effect from 01st April 2016. These 6 agencies namely Food Safety (FSSAI), Drug Controller, Plant Quarantine, Animal Quarantine, Textile Committee and Wildlife Crime Control Bureau are concerned with the vast majority of cases where their input is required for Customs clearance.
- With the implementation of the single import declaration or the Integrated Declaration for all import regulatory information requirements with effect from 01st April 2016, information required for import clearance by government agencies concerned will be integrated at a single entry point i.e. the Customs Gateway (CGGWS). Separate application forms required by different agencies would be dispensed with. The information required by Customs and other Participating Government agencies will be automatically routed to concerned agencies for NOD/ clearance without any human intervention.
- This will also enable the Customs IT system to automatically identify import goods on the basis of the online required clearance by the Participating Government Agency (PGA). The system would also automatically direct the taking of samples, inspection, detention to Customs etc. wherever required thereby dispensing with manual directions.

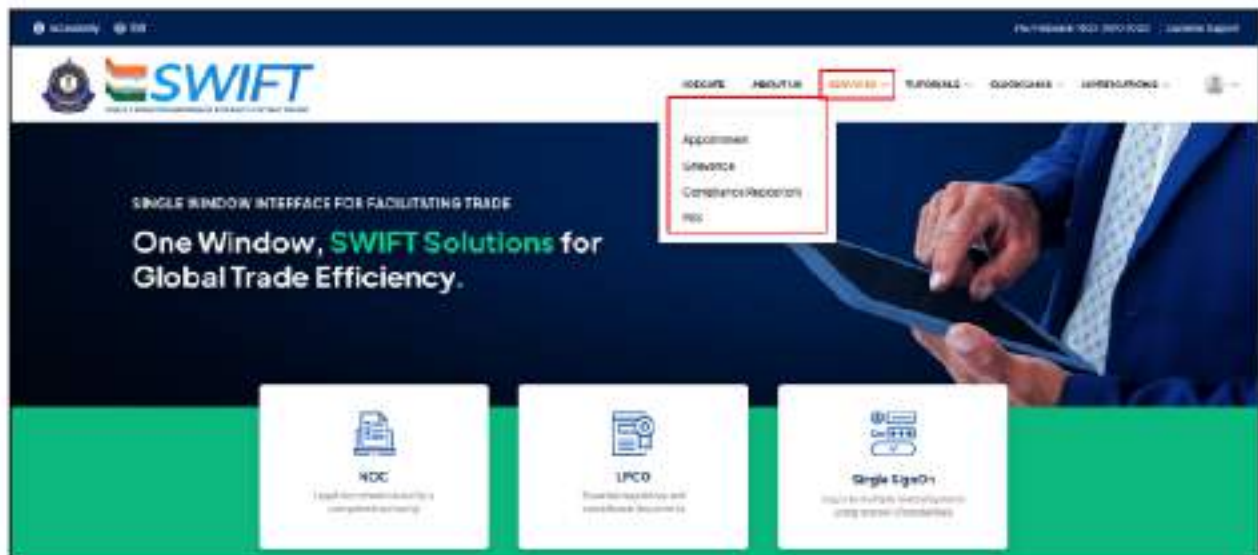
SWIFT 2.0 - Next-Generation Digital Trade Facilitation

SWIFT 2.0 is a mega IT project to further digitize and integrate various requirements and processes of Customs and all PGAs involved in the EXIM supply. The system includes an integrated declaration form for the trade and a single point that takes care of all business processes of Customs and all PGAs including payment for various services under SWIFT 2.0. The key features envisaged are:

- Single Sign-on**
Single sign-on for trade to be enabled with a unified login through CGGWS for all Border Control procedures, thus becoming the sole touchpoint of the trader and interactions with multiple agencies of Customs.
- Unified Dashboard**
The single dashboard for trade to provide updates for all regulatory requirements of the Export/Import. The Dashboard will also address all the follow-up communication and correspondence directly with Customs as well as the queries raised by agencies.
- Unified Application**
This facility would be used by trade users to file application for issuance of PGDs/WOCs to any PGA resulting in responding to queries raised by PGA, providing additional documents or clarifications to PGA in monitoring status of application, along with the payment, these would be done through Unified Application.
- Compliance Repository**
The Compliance Repository will display a list of all active trade documents, including licenses and registrations, as well as one-time documents required for compliance while importing/exporting goods by the trader.
- Back Office Module**
For Partner Government Agencies (PGA) who do not have their own IT setup or want to leverage CBEC's setup will use SWIFT 2.0 Back Office for handling business processes (NOC, PGD, etc.) by PGA officials.

6.1.3 Services

SWIFT provides four services for the users as shown below.



They are:

1. **Appointment:** As and when PGAs get integrated for this module, the users can raise a request for an appointment as per their requirements.
2. **Grievance:** As and when PGAs get integrated for this module, the users can raise a grievance as per their requirement with a specific PGA.
3. **Compliance Repository:** This repository stores all the NOCs or LPCOs issued to the users in the past and these can be downloaded by the user as per their needs.
4. **MIS:** This section will contain reports pertaining to NOC/LPCOs.

6.1.4 Tutorials

This section contains user manual/video tutorials for the users for quicker understanding of the SWIFT services.



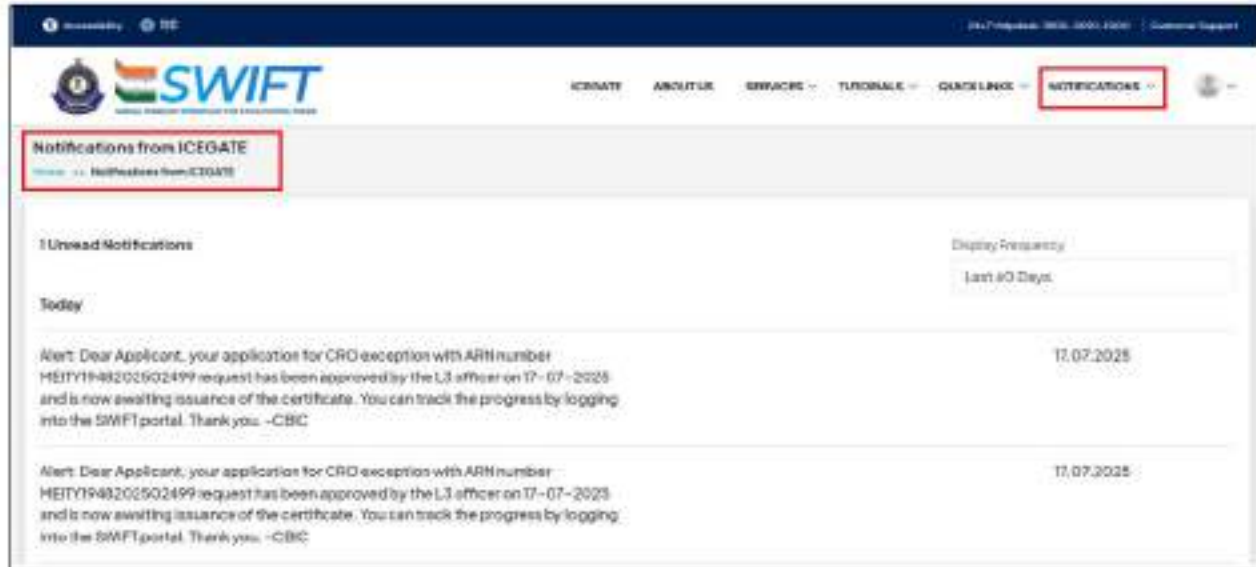
6.1.5 Quick Links

The Quick Links services provide shortcuts that allow SWIFT users to quickly navigate to important sections or websites to speed up their work. This section gives quick access to links pertaining to agencies/other information shown below.



6.1.6 Notifications

This section gives the user SWIFT related notification on the change in status of any pending work item identified as shown below.

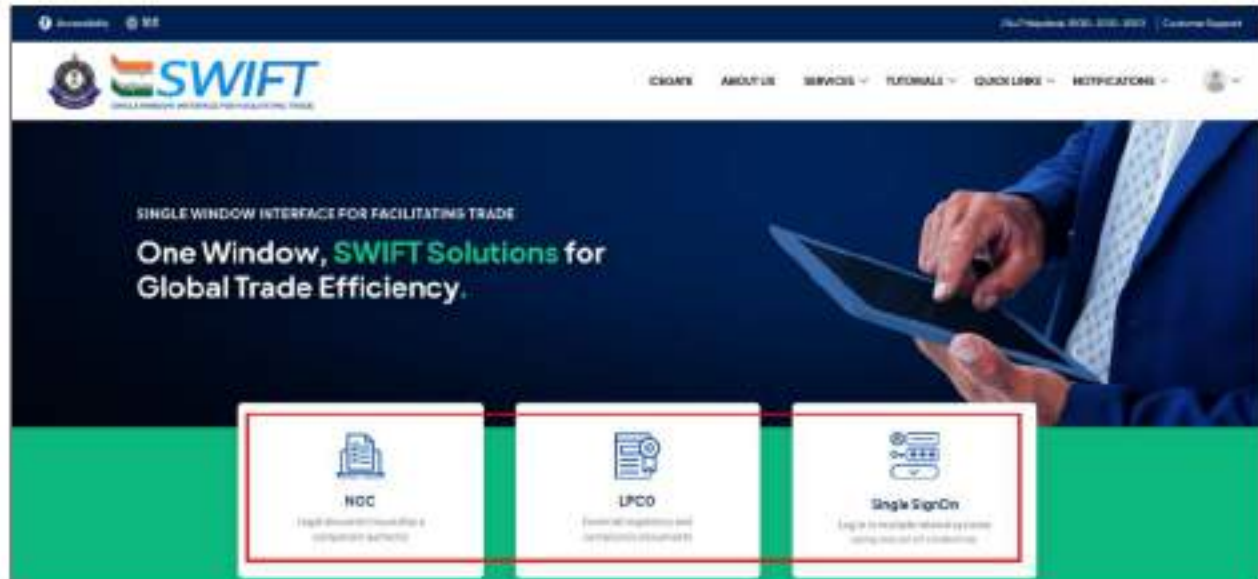


The screenshot shows the SWIFT portal interface. At the top, there is a navigation bar with links: HOME, ABOUT US, SERVICES, TUTORIALS, QUICK LINKS, and NOTIFICATIONS (highlighted with a red box). Below the navigation bar, there is a section titled "Notifications from ICEGATE" (also highlighted with a red box). Under this section, there is a sub-section "Unread Notifications" and a "Display Frequency" dropdown menu set to "Last 30 Days". The main content area displays two notifications, both dated 17.07.2025. Each notification is an alert regarding the approval of a CRD exception request with ARH number HEITY1948200502499, stating that the request has been approved by the L3 officer on 17-07-2025 and is now awaiting issuance of the certificate. The notifications are signed by -CBC.

The user may get the notifications for various reasons like change in status of application, appointment/grievance status, and NOC/LPCO application notification etc.

7. Unified Dashboard Widgets

The SWIFT dashboard has three widgets shown below.



1. **NOC (No Objection Certificate):** The user will be able to see all the BEs, for which NOC is pending, along with their status. The user can also take action to complete the NOC process.
2. **LPCO (License, Permits, Certificates, Other Authorization Documents):** User will be able to apply for a new LPCO for any PGA by clicking on this and can also view the details and status for LPCOs of multiple agencies which have been applied for by the trade user.
3. **SSO (Single Sign On):** The user will be able to access the services of the PGA portal by clicking on the PGA for redirection. A list of PGAs will be displayed to the user to select from. Once the user clicks on any PGA, he/she will be redirected to the post-login page of the PGA portal, in case the user is registered at the PGA portal. In case the user is not registered at the PGA portal, the user will land at the Registration page of the PGA portal on clicking the link.

8. NOC Widget

Once the user clicks on the NOC widget, he will land on the screen shown below. He can select the PGA from the dropdown shown below to access PGA specific functionality. A reference flow for AQCS has been shown below.



The screen has two sections:

1. NOC Pending
2. Release Order

By default, the NOC Pending data will be highlighted on the user dashboard.



8.1 Pending NOC

The NOC Pending screen has the above-mentioned search filters for the user to select any particular application:

- BE (Bill of Entry) Number
- BE Date Range
- Application Reference Number (ARN): A unique reference number generated to identify, and application filed
- CTH (Customs Tariff Heading)
- Participating Government Agency (PGA)
- Port Code

Once the BE data is sent to AQCS, the applicant receives an ARN (application reference number), which will be listed on the dashboard, and the NOC application will be displayed with a pending status. There are various categories of pending status.

1. **Query Raised:** In case a query is raised by the AQCS officer.
2. **Initiate Payment:** When payment is required for NOC application.
3. **Awaiting Visual Inspection:** If visual inspection is to be done by the officer.
4. **Others:** Other categories may include status like under scrutiny, query replied by the user. Please refer to the screen shared below:



BE Number	BE Date	BE Description	BE Status	BE Category	BE Remarks
AQCS_AIR_112123456789	2024-11-10	AQCS	Pending	Awaiting Visual Inspection	
AQCS_AIR_112123456789	2024-11-10	AQCS	Pending	Query Raised	
AQCS_AIR_112123456789	2024-11-10	AQCS	Pending	Pending	
AQCS_AIR_112123456789	2024-11-10	AQCS	Pending	Payment Initiated	
AQCS_AIR_112123456789	2024-11-10	AQCS	Pending	Awaiting Visual Inspection	

8.1.1 Addition of Additional BE Data Fields

- This is a new feature within the SWIFT platform aimed at enhancing the data submission process for obtaining a No Objection Certificate (NOC) from Participating Government Agencies (PGAs). The feature addresses scenarios where mandatory data fields or documents required by PGAs were either not provided by the user during the initial Integrated Declaration submission or were unavailable at that time. Additional data fields can be submitted in the NOC dashboard till visual inspection date has been finalized. Once submitted, the user can not add/update anymore. Without the additional data fields being filled up, AQCS NOC processing will be delayed. Please refer to relevant circular issued by the Board for mandatory data fields/documents required for AQCS.
- To ensure compliance and streamline the NOC processing workflow, the system will proactively identify missing information and facilitate its capture and transmission via a pop-up form. Please refer to the screenshots below on how to make use of this new feature.
- In case of NOC pending, the user can select the **"Update Mandatory BE fields"** to view and update the Additional BE webform:
- Click on the highlighted icon to expand the form, as shown in the screen below. In the expanded view, the user can find the option to edit the BE details under the 'Action' column.

Account

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SWIFT
SWIFT CARRIER SERVICE

[HOME](#)
[ABOUT US](#)
[SERVICES](#)
[TITANICS](#)
[QUICK LINKS](#)
[HIGHLIGHTS](#)

Search Port Code

Search BE Number

Search BE Number

Search BE Number

ACCS

Search BE Number

Search BE Number

Search BE Number

Reference Number	BE Number	BE Date	PKA	Status	Action
ACCS_ABN17040800	000001	2024-04-08	ACCS	Pending	Edit
ACCS_ABN17040800	000002	2024-04-08	ACCS	Pending	Edit

Account

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SWIFT
SWIFT CARRIER SERVICE

[HOME](#)
[ABOUT US](#)
[SERVICES](#)
[TITANICS](#)
[QUICK LINKS](#)
[HIGHLIGHTS](#)

Search Port Code

Search BE Number

Search BE Number

Search BE Number

ACCS

Search BE Number

Search BE Number

Search BE Number

Reference Number	BE Number	BE Date	PKA	Status	Action
ACCS_ABN10000000	000001	2024-04-08	ACCS	Pending	Edit
Search Port Code	Search BE Number	Search BE Number	Search BE Number	Status	Action
1	2	3	4	Pending	Edit

Upon selecting the 'Edit' option, the user will be redirected to the additional BE form, where they can update the missing details.

Account: 99 | IN/Release: RDD-200-000 | Customer Support

ICEGATE ABOUT US SERVICES TUTORIALS BACKLINKS NOTIFICATIONS

Select Port Code: Select SE Number: Reference No.: Revision No.:

Reference Number	SE Number	SE Date	PQA	Status	Action
AQCS_LIVE_1234567	123456	12/11/2025	AQCS	Pending	

Invoice Number	Sei Number	Port Code	Status	Action
1	1	AQCS	Pending	

[Go Back to Main](#)

Account: 99 | IN/Release: RDD-200-000 | Customer Support

ICEGATE ABOUT US SERVICES TUTORIALS BACKLINKS NOTIFICATIONS

Home > Dashboard > Update Mandatory Fields

Update Mandatory Fields (AQCS)

SE Number: SE Date: Revision No.:

Item Description: Item Number: Item Number:

Item Date: Date of Birth (Manufacturing Date): Whether Live Stock Product (Live Animals):

Account: 99 | IN/Release: RDD-200-000 | Customer Support

ICEGATE ABOUT US SERVICES TUTORIALS BACKLINKS NOTIFICATIONS

Home > Dashboard > Update Mandatory Fields

Update Mandatory Fields (AQCS)

SE Number: SE Date: Revision No.:

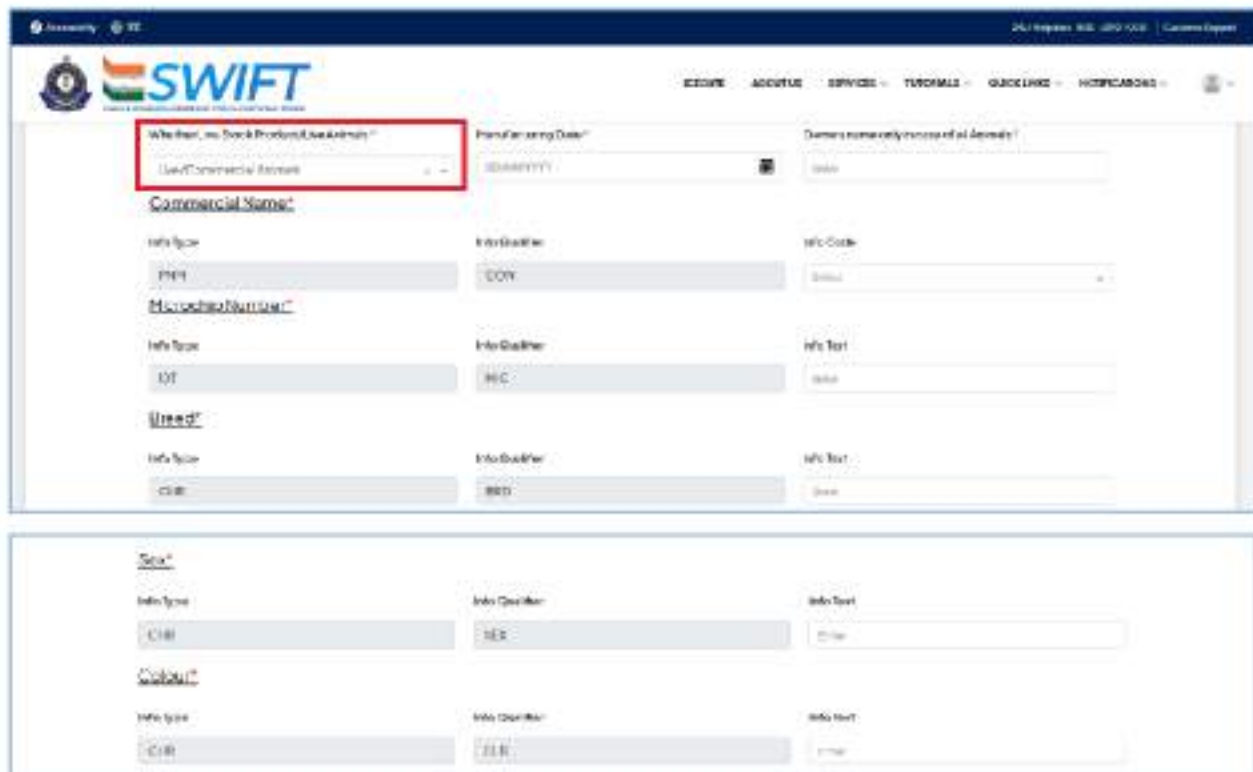
Item Description: Item Number: Item Number:

Item Date: Date of Birth (Manufacturing Date): Whether Live Stock Product (Live Animals):

Supporting Documents

[Go Back to Main](#)

When the user selects the option 'Live/Commercial Animals', the next screen will display relevant details and input fields for Live/Commercial Animals.



The screenshot shows the SWIFT portal interface. At the top, there is a navigation bar with links like HOME, ABOUT US, SERVICES, TUTORIALS, QUICK LINKS, and NOTIFICATIONS. Below the navigation bar, there is a section titled 'Whether, do Stock Product/Live Animals?'. A red box highlights the 'Live/Commercial Animals' option. Below this, there are three sections: 'Commercial Name', 'Microchip/Barcode', and 'Sex'. Each section has an 'Info Type' dropdown, an 'Info Qualifier' dropdown, and an 'Info Text' input field. The 'Commercial Name' section has 'PMT' for Info Type and 'CON' for Info Qualifier. The 'Microchip/Barcode' section has 'OT' for Info Type and 'MIC' for Info Qualifier. The 'Sex' section has 'CIB' for Info Type and 'SEX' for Info Qualifier.

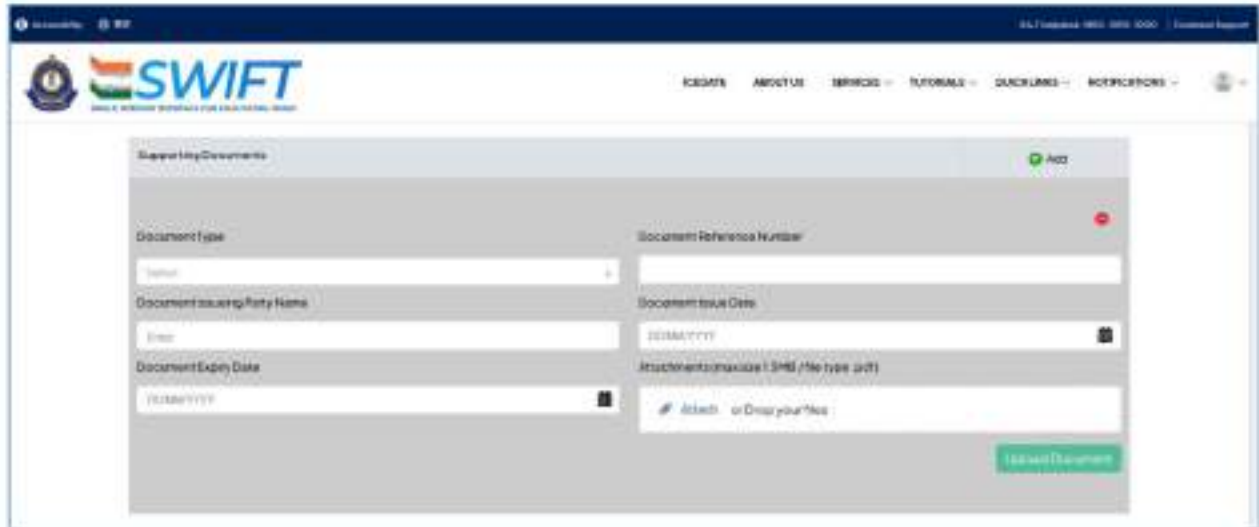
When the user selects the option 'Live Stock', the next screen will display relevant details and input fields for Live Stock.



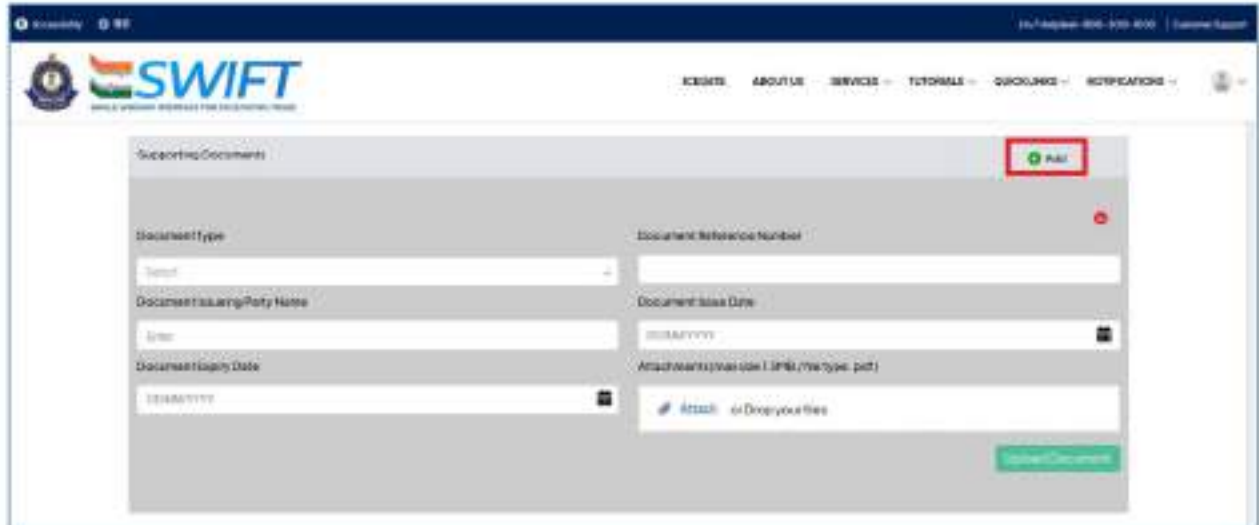
The screenshot shows the SWIFT portal interface. At the top, there is a navigation bar with links like HOME, ABOUT US, SERVICES, TUTORIALS, QUICK LINKS, and NOTIFICATIONS. Below the navigation bar, there is a section titled 'Whether, do Stock Product/Live Animals?'. A red box highlights the 'Live Stock' option. Below this, there is a section titled 'Name of LSP'. It has an 'Info Type' dropdown with 'PMT' selected and an 'Info Qualifier' dropdown with 'LSP' selected. There is also an 'Info Text' input field.

- The user can upload supporting documents; however, before uploading, they must select the correct document type (document code) from the dropdown. The system provides two options for attaching the document: Upload Document and Link Document

1. **Upload Document** – Allows the user to directly upload a PDF file (max size 1.5 MB). After selecting the option and attaching the document, the user will click on <Upload Document> button.



The user can also add additional documents by clicking on the <**Add**> button. On doing so a new "Supporting document" section appears:



2. **Link Document**– Instead of uploading, the user can link an existing document by entering its IRN (Invoice Reference Number) in the provided field. After selecting the option and attaching the document, the user will click on <Link Document> button.

Document Linking
+ Add

Document Type *

Import License Personal Use Drugs

BEIN *

Enter

Link Document

Document Reference Number

Enter

Document Issuing Party Name

Enter

Document Issue Date

DDMM/YYYY

Document Expiry Date

DDMM/YYYY

The user can also link additional documents by clicking on the **<Add>** button. On doing so a new **"Document Linking"** section appears:

Document Linking
+ Add

Document Type *

Import License Personal Use Drugs

BEIN *

Enter

Link Document

Document Reference Number

Enter

Document Issuing Party Name

Enter

Document Issue Date

DDMM/YYYY

Document Expiry Date

DDMM/YYYY

➤ After updating the additional BE details, click the **<Save>** button to store the changes.

Accounting
94
SWIFT INDIAN CUSTOMS GATEWAY AUTHORITY
ISSUES ABOUTUS SERVICES TUTORIALS QUICKLINKS NOTIFICATIONS

Declaration Statements *
+ Add

Declaration Code

Select Declaration Code

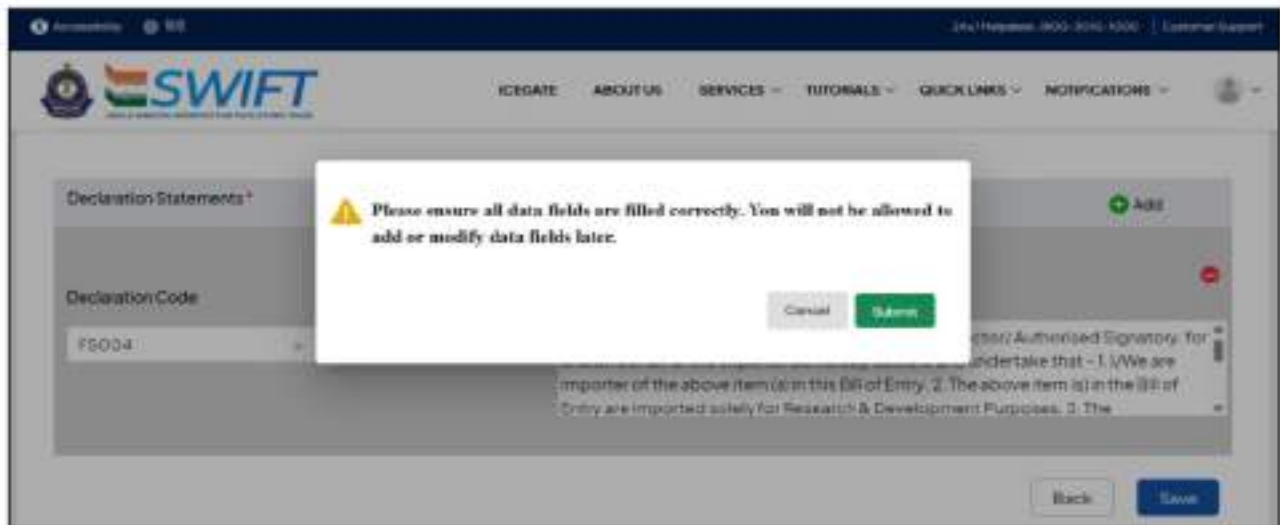
Declaration Type

Declaration Statement

Enter Declaration Statement

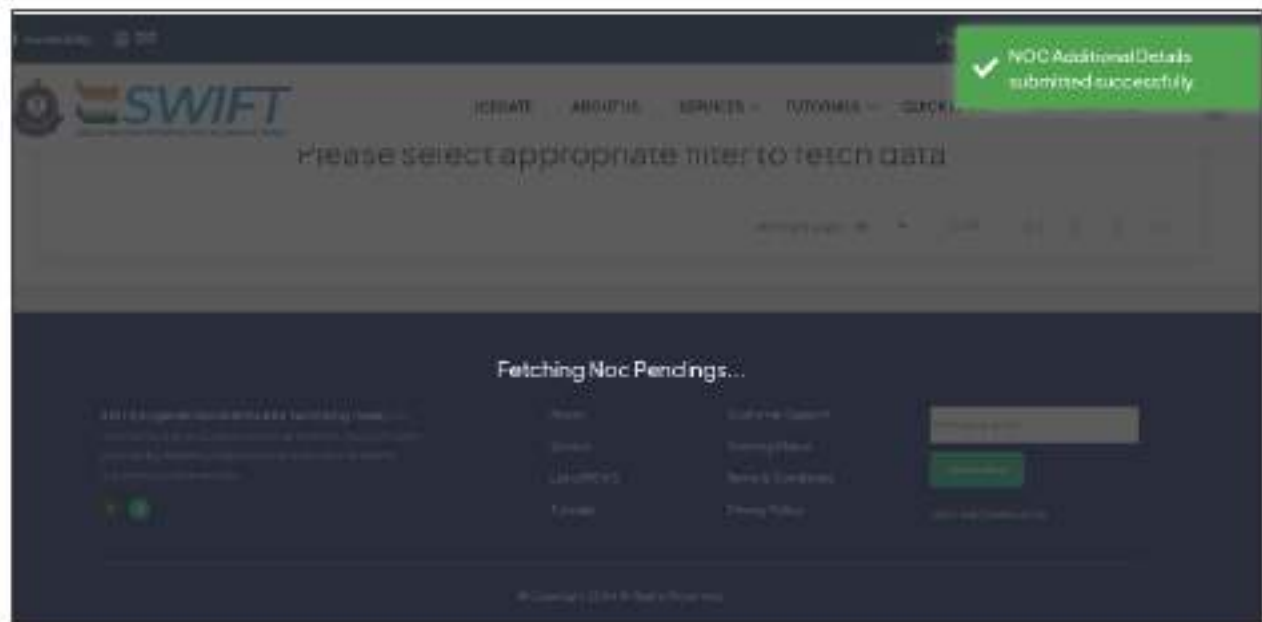
Back
Save

- Once the user has filled out the details, then he gets a confirmation pop-up message to submit the form as shown below:



The screenshot shows the ICEGATE SWIFT portal interface. A central pop-up message with a yellow warning icon states: "Please ensure all data fields are filled correctly. You will not be allowed to add or modify data fields later." Below the message are "Cancel" and "Submit" buttons. In the background, the "Declaration Statements" section is visible, showing a "DeclarationCode" field with the value "FS034" and a "Back" button.

- Once the user submits the form, a notification pops up on the user's screen as confirmation of the submission.



The screenshot shows the ICEGATE SWIFT portal interface after a successful submission. A green notification banner at the top right displays a checkmark and the text: "NOC Additional Details submitted successfully". The main content area is dimmed and shows a message: "Please select appropriate filter to fetch data". Below this, a section titled "Fetching Noc Pendings..." is visible, containing a table with columns for "Noc No.", "Status", "Action", and "Fetch". The table is currently empty.

8.1.2 Query Raised and Replied

When the Officer raises a query, the application status is automatically updated to "Query Raised", as shown in the screenshot below. In the *Action* column, the user can click the "Query Reply" link to view the details of the query.

Upon clicking this link, a new window will open where the user can:

- Read the query raised by the officer,
- Enter their response in the provided text box, and
- Upload supporting documents (Up to 10 documents)



SR	Application Number	Document Number	Document Date	Document Type	Status	Action
1	AT1800010000000000	94034	2018-04-21	1000	Query Raised	Query Reply
2	989004321	707844	2017-06-21	1000	Payment Confirmation Awaited	Query Reply
3	989004321	707844	2017-06-21	1000	Payment Confirmation Awaited	Query Reply
4	1000010000000000	710000	2018-02-01	1000	Query Raised	Query Reply
5	AT1800010000000000	707844	2018-04-21	1000	Query Raised	Query Reply

- Before uploading, the user must select the correct document type (document code) from the dropdown as displayed in the screen below. The system provides two options for attaching the document:
 1. **Upload File** – Allows the user to directly upload a PDF file (max size 1.5 MB).
 2. **Link File** – Instead of uploading, the user can link an existing document by entering its IRN (Invoice Reference Number) in the provided field.
- After selecting the option and attaching the document, the user can add comments and submit the response.

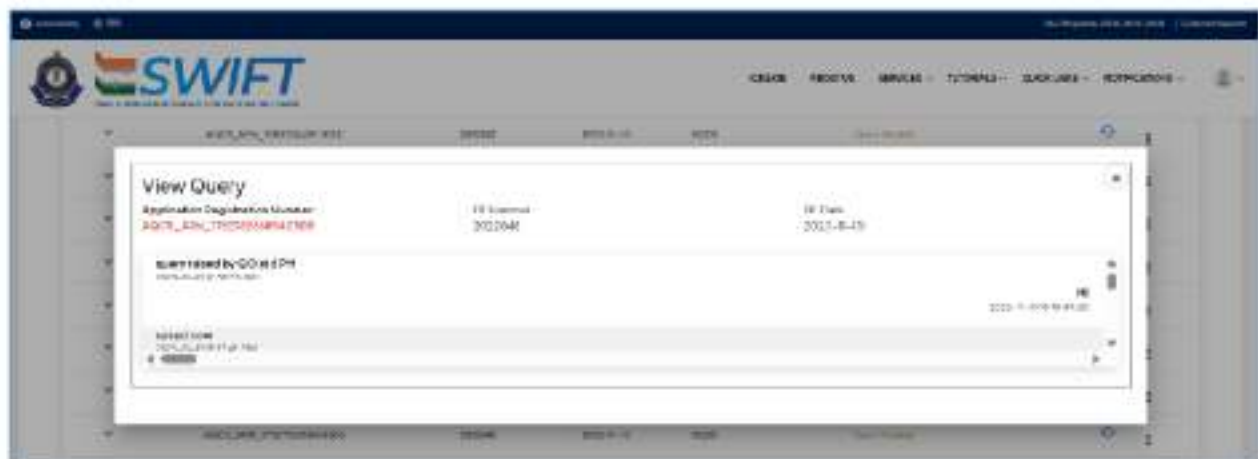
The screenshot shows the 'View Query' interface in the SWIFT system. At the top, there's a navigation bar with 'HOME', 'ABOUT', 'SERVICES', 'TUTORIALS', 'QUICKLINKS', and 'NOTIFICATIONS'. Below this, the 'View Query' window displays the following information:

- Application Registration Number:** **ASH_05702364677597**
- SE Number:** 202530
- SE Date:** 2019-01-05
- Issuing Date:** 2019-01-05 14:42:47

Below the information, there's a checkbox labeled 'I/We hereby undertake full responsibility in the details provided in this Bill of Entry and this shipment'. This checkbox is checked. A red box highlights the 'Add File' button. The document type is 'Invoice' and the status is 'Error (R)'. A message at the bottom states '(Max File Allowed: 5/10)'. There is also a 'Cancel' button and a 'Submit' button.

- 
- The screenshot shows the SWIFT website with a list of SWIFT codes. The 'SWIFT CODE' column is highlighted with a red box, and the 'SWIFT CODE' link is highlighted with a red box.

The screenshot shows the SWIFT website interface. At the top, there is a navigation bar with links like 'HOME', 'ABOUT US', 'SERVICES', 'TRAINING', 'BLOG/LINKS', and 'HUB/FAQS'. Below the navigation bar, there is a header section with the SWIFT logo and the text 'SWIFT - International Bank for Settlements'. The main content area displays a table of SWIFT codes. The table has columns for 'SWIFT CODE', 'BANK NAME', 'CITY', 'COUNTRY', and 'STATUS'. The first row is highlighted, and a red box is drawn around the 'SWIFT CODE' column header.



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Payment to Go!

 Quick Payment / Non-Registered Users

 Track your Payment / payment history

 Current Receipt Available for Deposits




 Go! e-store
 Common Receipts to Get
 Contribution/Grant To NDRP
 Apply for Refund


GOVERNMENT OF INDIA
MINISTRY OF FINANCE


Public Financial Management System (PFMS)
GOVERNMENT OF INDIA


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- In the next step, the user will select the 'Depositor Category' as 'Ministry/Department'.

Payment Purpose

Depositor's category:

Purpose:

Amount:

Payment Frequency /Period:

Remarks:

Ministry/ Department

--Select--

Individual

Corporation/Commercial Undertakings

NGO/Societies

Ministry/department

Public Sector Undertaking

Autonomous body

Remarks

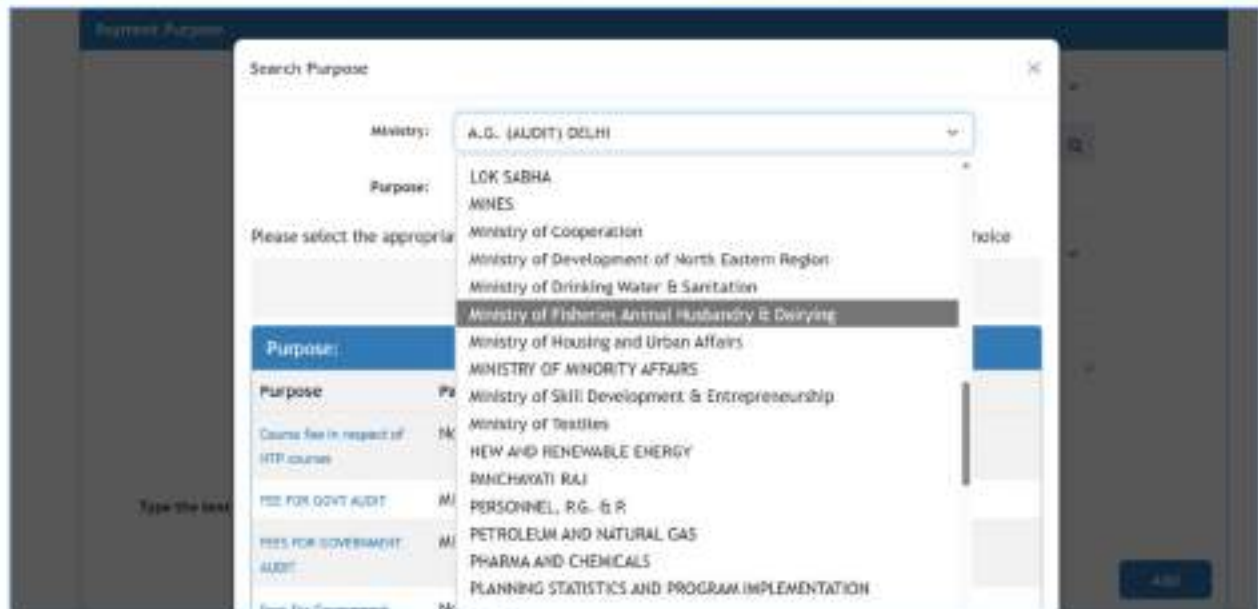

[Get a new Captcha](#)
 Text shown in Captcha is case-sensitive

Type the text shown as per the image above:

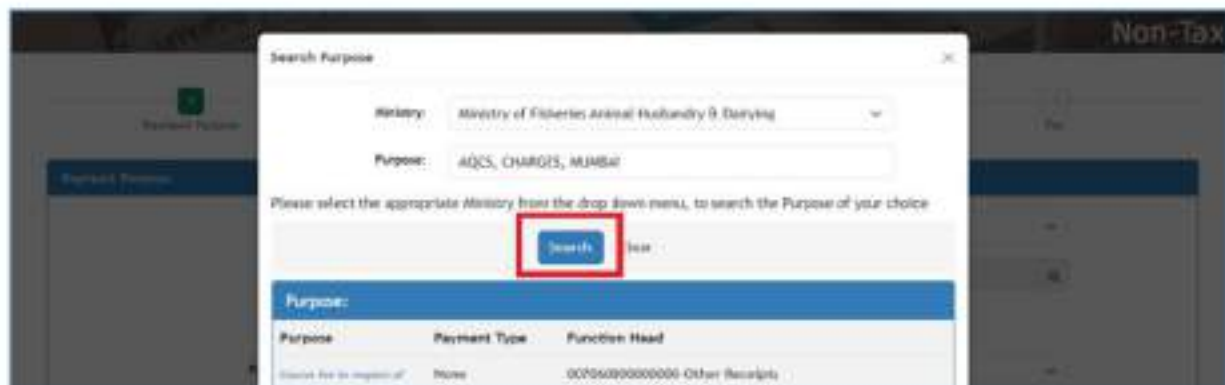
Captcha

Add

- From the **Ministry** drop-down menu, choose **Ministry of Fisheries, Animal Husbandry & Dairying**



- After choosing the Ministry as 'Ministry of Fisheries, Animal Husbandry & Dairying' from the drop-down menu, the user may choose appropriate purpose using the search functionality.

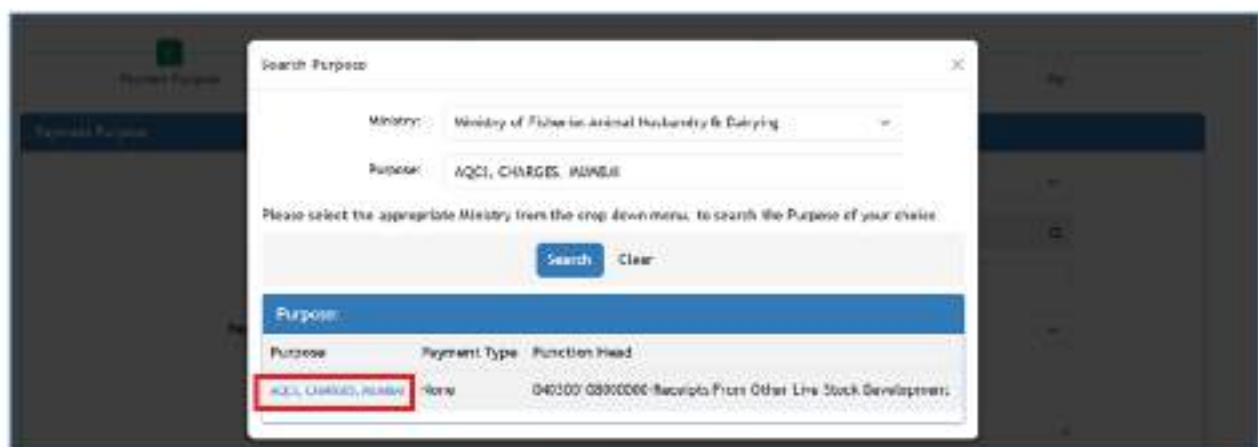


The following table shows the mapping of various purposes to their respective Animal Quarantine & Certification Service (AQCS) offices.

Name of Office	Bharatkosh Purpose detail
Animal Quarantine & Certification Service, Delhi	Animal Quarantine Charges Sect-II AHDF

Animal Quarantine & Certification Service, Chennai	208794-AQCS-CHE-008743-RECEIPTS
Animal Quarantine & Certification Service, Kolkata	ANIMAL QUARANTINE CHARGES(PAOAHDKOL)
Animal Quarantine & Certification Service, Hyderabad	Receipts from other LIVESTOCK Development
Animal Quarantine & Certification Service (CEAH), Bangalore	217708-CEAH Hessarghatta-008743- Receipts
Animal Quarantine & Certification Service, Mumbai	AQCS, CHARGES, MUMBAI

- An example is shown here using purpose 'AQCS Charges Mumbai'. Click the link provided under the '**Purpose**' column to proceed.



Search Purpose

Ministry: Ministry of Fisheries, Animal Husbandry & Dairying

Purpose: AQCS, CHARGES, MUMBAI

Please select the appropriate Ministry from the drop down menu, to search the Purpose of your choice.

Search Clear

Purpose	Payment Type	Function Head
AQCS, CHARGES, MUMBAI	None	040300 03000000 Receipts From Other Live Stock Development

- Enter the **Amount**, **Remarks**, and **Captcha Code**, then click the **<Add>** button.

- When the user clicks the Add button above, the entered details will appear in the table below:

- Click the **<Next>** button to fill in the Depositor Details, then follow the on-screen instructions to complete the payment process.

Payment Purpose

Depositor's category:

Ministry/Department

Purpose:

Amount:

INR 0

Remarks:

Refillate


[Get a new Captcha](#)
Text shown in Captcha is case-sensitive

Type the text shown as per the image above:

Ministry	Purpose	PO	DDO	Amount	Payment Period / Frequency	Delete
Ministry of External Affairs (MHA)	ACCS. CHARGES. AIRPORT	08/45 - INL, RSL, Rumbal R-4 RTO R. / Invoice	20000 - APL, Rumbal	000.00	By Institution	

Payment Purpose

Depositor's Details

Payment Info

Doc

Depositor's Details

Name:

My

Address Line 1:

Address Line 2:

Country:

INDIA

State:

--select--

District:

--select--

City:

Pincode/Zipcode:

Tel:

Tax:

- After payment, click '**Upload Receipt**' to submit your receipt (maximum file size: 1.5 MB) and then click <**Save**> button.

Accessibility 90 24x7 Helpline: 800-300-0000 Customer Support

ICEGATE ABOUT US SERVICES TUTORIALS QUICK LINKS NOTIFICATIONS

ICD	ICD Description	ICD Number	ICD Date	ICD Type	ICD Status	ICD Action
▼	FSSAI/AR/TESTS	2022545	2025-10-20	FSSAI	Under Scrutiny	🔒
▼	testFssai	2022425	2025-10-21	FSSAI		🔒
▼	AGCS_ARR_1763109976505166	2022865	2025-11-14	AGCS	Pending	⋮
▼	AGCS_ARR_17631099765448	2022865	2025-11-14	AGCS	Query Pending	🔄 ⋮
▼	AGCS_ARR_176310997655314	2022865	2025-11-14	AGCS		⋮
▼	AGCS_ARR_17631099765414805	2022866	2025-11-14	AGCS		⋮
▼	AGCS_ARR_1763109976553328	2022866	2025-11-14	AGCS	Pending	⋮

[Payment](#)
[Upload Receipt](#)
[View Payment History](#)

Accessibility 90 24x7 Helpline: 800-300-0000 Customer Support

ICEGATE ABOUT US SERVICES TUTORIALS QUICK LINKS NOTIFICATIONS

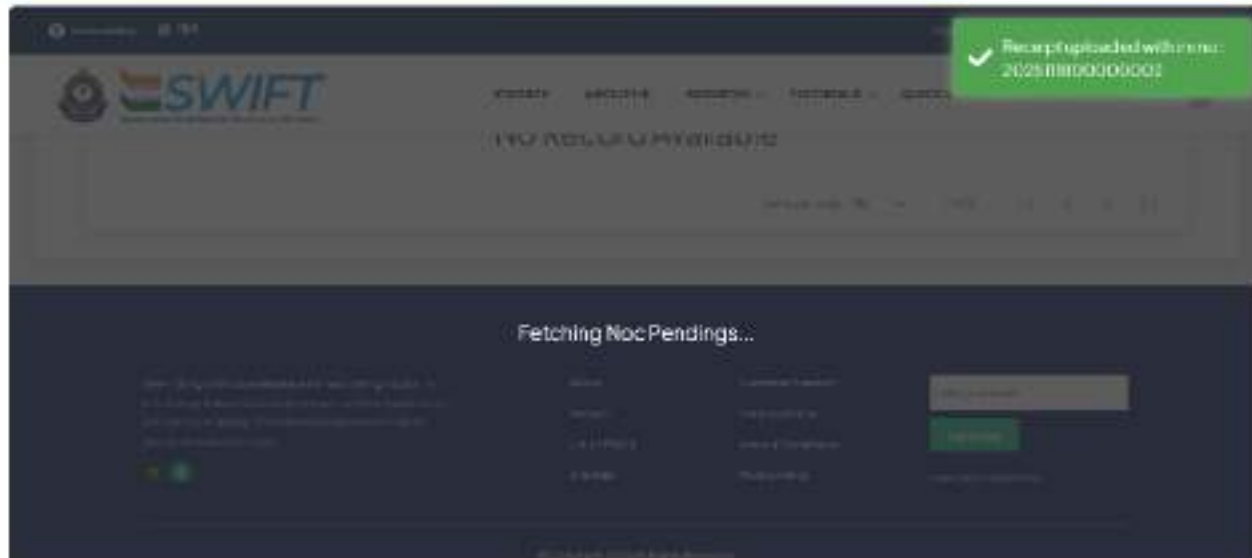
Upload Document

Attachments (max size 1.5MB / filetype .pdf) *

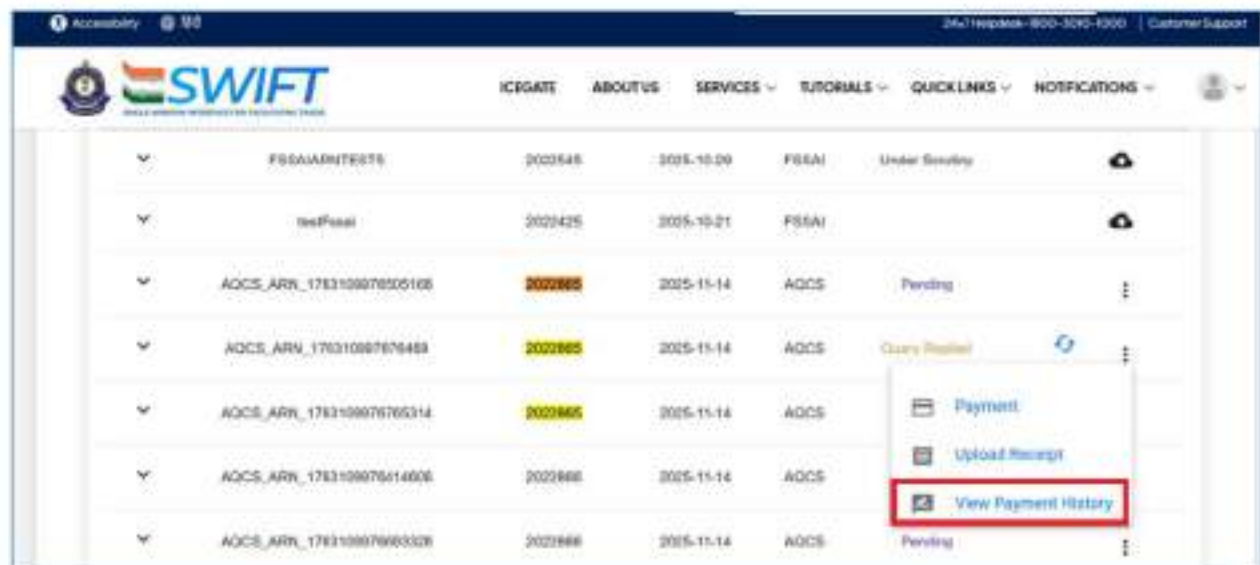
[Attach](#)
[OsaugSignedSigned.pdf](#)

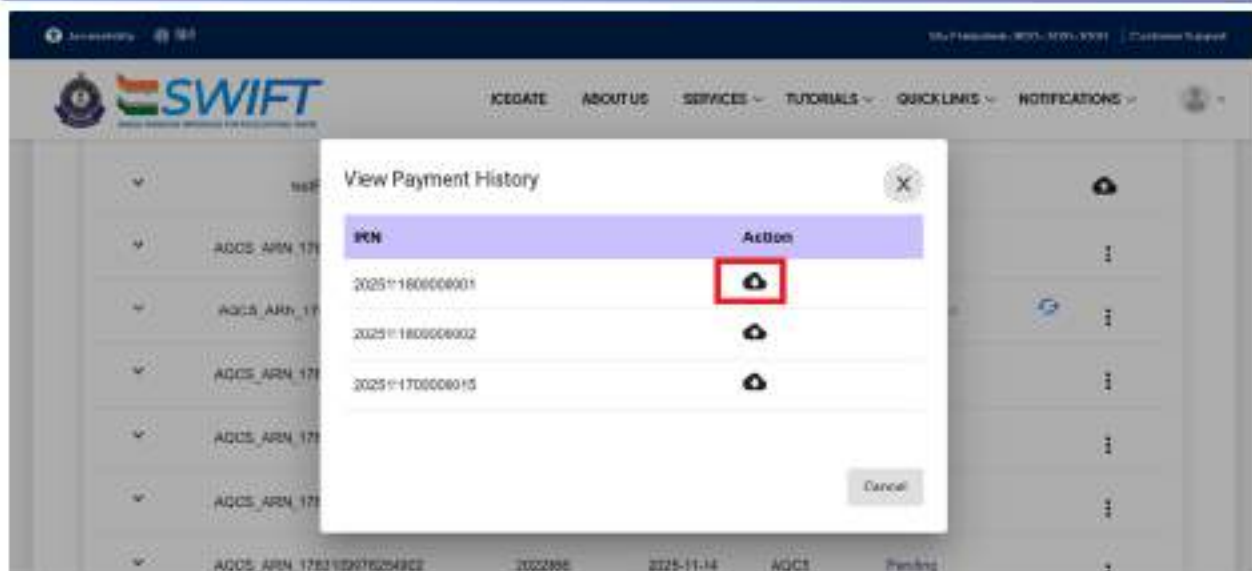
Cancel Save

- Once the receipt is uploaded successfully, the system will display a pop-up message **"Receipt Uploaded with the IRN *****"**.



- Users can view and download the uploaded Payment receipt by navigating to the **'View Payment History'** link.





8.1.4 Awaiting Appointment Confirmation

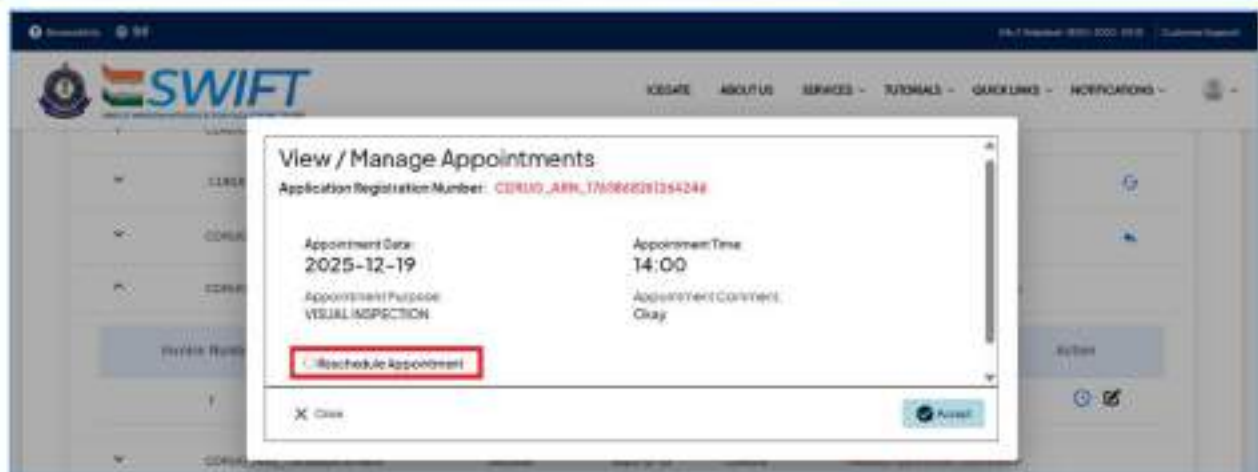
When PGA officer initiates the visual inspection, the user will see two options either to confirm the scheduled appointment or to submit a request for rescheduling the appointment.

8.1.4.1 Rescheduled Appointment

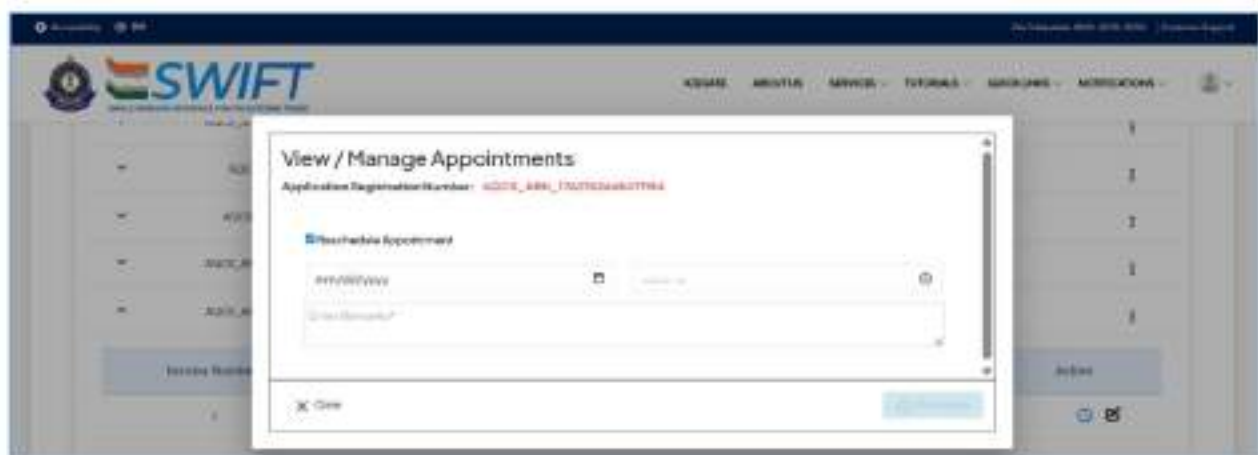
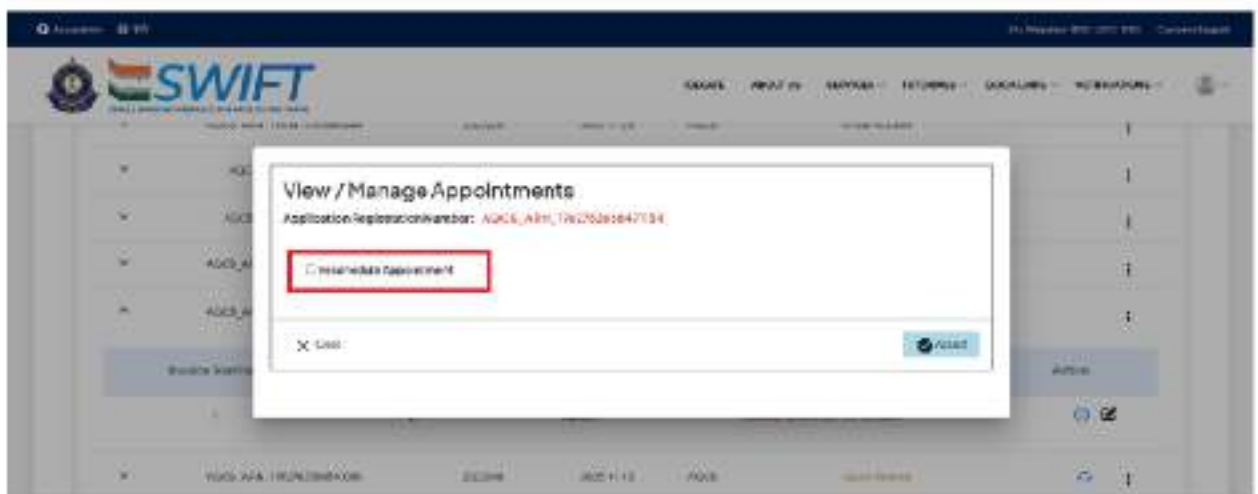
If the user opts to reschedule the appointment, the application status will be updated to 'Change Appointment Request'.



Click on the highlighted icon above to reschedule the appointment.



The user will be provided with the option to select a preferred date and time for rescheduling the appointment.



The user will be able to view the updated rescheduled appointment details, and the BE status will be updated to 'Appointment Change Request'.



	ACCS_APP_1702000000000	202040	225-11-10	ACCS	Query Request	
✓	ACCS_APP_1702000000001	202040	225-11-10	ACCS	Pending	
✓	ACCS_APP_1702000000002	202040	225-11-10	ACCS	Appointment Confirmed	
✓	ACCS_APP_1702000000003	202040	225-11-10	ACCS	Appointment Change Request	
✓	ACCS_APP_1702000000004	202040	225-11-10	ACCS	Pending	

8.1.4.2 Accept Scheduled Appointment

If the user accepts the appointment, the application status will update to 'Appointment Scheduled'.





SWIFT

INDIA PORTAL SWIFT FINANCIAL GROUP

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TUTORIAL

QUICKLINKS

NOTIFICATIONS



✓	CCPLU_APP_1702000000000	202038	225-12-10	CCPLU	Under Scrutiny	
✓	CCPLU_APP_1702000000001	202038	225-12-10	CCPLU	Under Scrutiny	
✓	CCPLU_APP_1702000000002	202038	225-12-11	CCPLU	Appointment Scheduled	
✓	CCPLU_APP_1702000000003	202038	225-12-11	CCPLU	Under Scrutiny	
✓	CCPLU_APP_1702000000004	202038	225-12-11	CCPLU	Query Request	
✓	CCPLU_APP_1702000000005	202038	225-12-10	CCPLU	Awaiting Appointment Confirmation	
✓	CCPLU_APP_1702000000006	202038	225-12-10	CCPLU	Awaiting Appointment Confirmation	
✓	CCPLU_APP_1702000000007	202038	225-12-10	CCPLU	Awaiting Appointment Confirmation	

The user can view appointment details by selecting the highlighted icon below. Upon selection, the system will display the scheduled date and time of the appointment.

Account	IN	SWIFT	ICEGATE	MOBILE	SERVICES	TUTORIALS	BOOKING	NOTIFICATIONS
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓

- Click the highlighted icon below to view the appointment details.

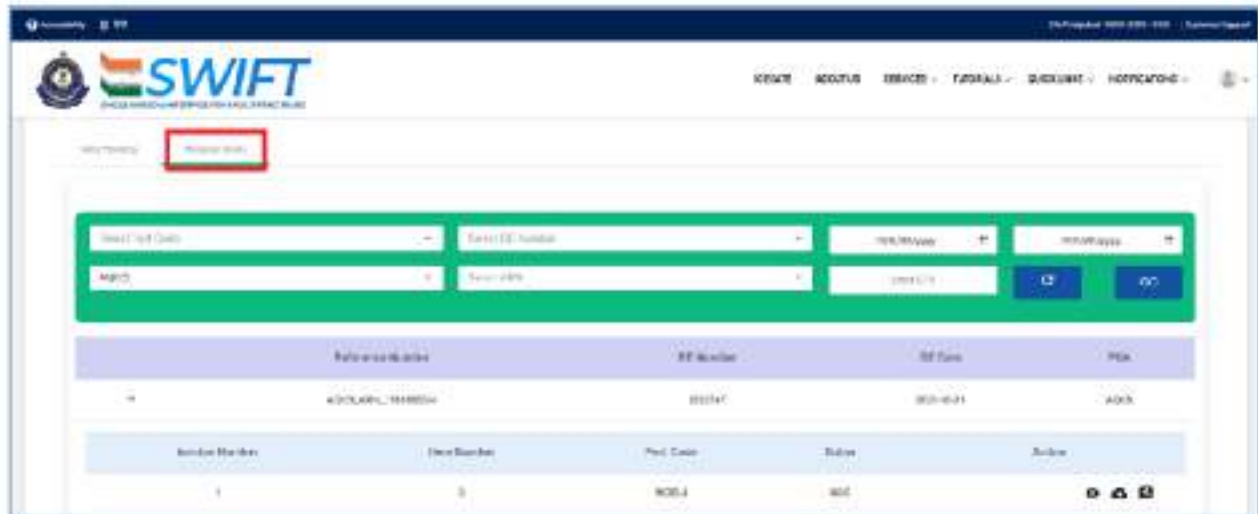
Account	IN	SWIFT	ICEGATE	MOBILE	SERVICES	TUTORIALS	BOOKING	NOTIFICATIONS
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓

Account	IN	SWIFT	ICEGATE	MOBILE	SERVICES	TUTORIALS	BOOKING	NOTIFICATIONS
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓
✓	✓	✓	✓	✓	✓	✓	✓	✓

8.2 Release Order

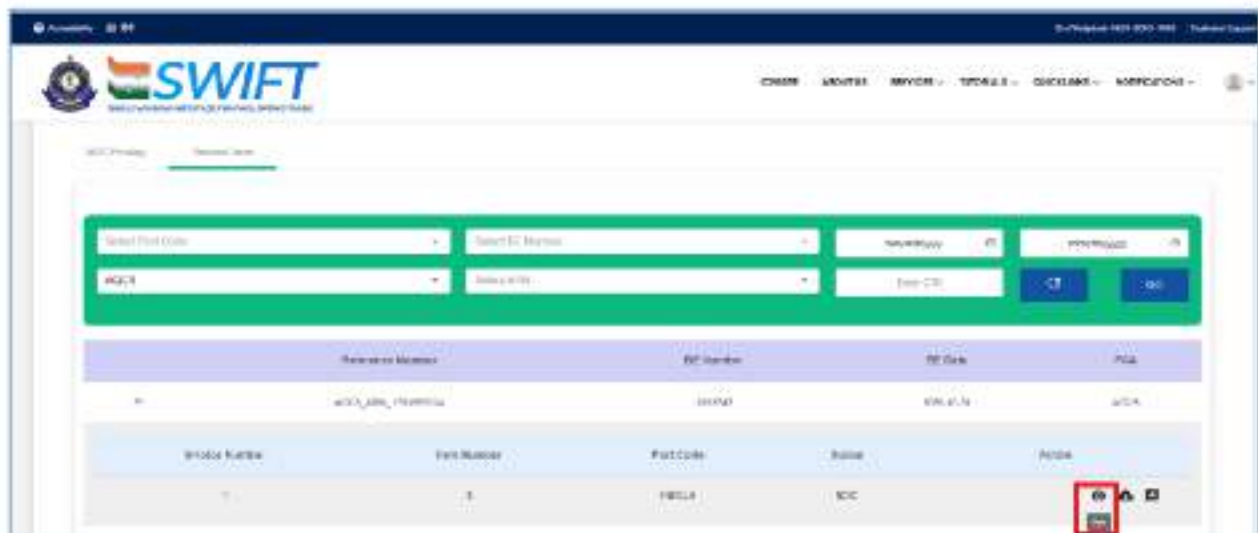
Once the Payment is approved, the application moves to the "Release Order" tab where the user can see the updates status of "NOC Generated". Here the user can perform two Actions:

1. View
2. Download



Reference Number	DE Number	DE Date	PGK
4000000000000000	000000	00000000	0000

The issued certificate can be viewed and downloaded by clicking on the 'View' and 'Download' icon as shown in the screen below.



Reference Number	DE Number	DE Date	PGK
4000000000000000	000000	00000000	0000



9. Process and Dashboard Statues

Please follow the steps below to understand the process and current status of the CDSCO module:

S. No.	Process	User Dashboard Status
1.	ARN is generated	Under Scrutiny
2.	Query is raised by PGA for the selected ARN	Query Raised
3.	When the user replies to the query.	Query Replied
4.	If the officer schedules the Visual inspection	Awaiting Appointment Confirmation
5.	If user accepts the Visual inspection	Appointment Scheduled
6.	If the user reschedules the Visual inspection	Appointment Change Request
	The Officer must select either option 8 or option 9	
7(a)	During the scheduling of a Visual Inspection, If the Officer selects the sample type as 'Customs Sealed'	User Upload to LG (Letter of Guarantee)
7(b)	If the user submits the LG documents	LG Submitted
8(a).	During the scheduling of a Visual Inspection, If the Officer selects the sample type as 'AQCS Sealed'	User Upload to LG (Letter of Guarantee)
8(b).	If the user submits LG documents	LG Submitted
9.	If the Officer issues the Certificate	Status will be updated based on release order type: 1-Release 2-Destruction 3-Deportation 4-NOC 5-NCC

		6-Product Out of scope 7-Provisional NOC
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10. Contact Us

The contact details are as follows:

ICEGATE, Directorate General of Systems

1st Floor, CR Building, IP Estate

New Delhi – 110002

Toll Free No: 1800-3010-1000

The user can also drop their queries at:

Email: icegatehelpdesk@icegate.gov.in

